

## **WOOTRIP COMMUNITY STANDARDS**

### **1. What are the WOOTRIP Community rules?**

**The Standards of WOOTRIP Community (hereinafter Community Standards) together with the General Access Conditions and Use of the application and the Privacy Policy are a set of terms and conditions that regulate the access to / and use of the application, its content and services.**

**The Community Standards establish permitted and prohibited uses in relation to the services offered to the application's Registered Users. You should read carefully before completing your profile within the WOOTRIP community and always remember them while accessing and availing the app's Services.**

**Access to and use of the application, its content and Services by Users imply unconditional acceptance of all the legal terms and conditions upon which the application is downloaded by user and that USER ACKNOWLEDGES TO HAVE READ UNDERSTOOD AND AGREED TO IN FULL. If you disagree do not download the application.**

**If you have any questions you can contact us at the following email [electronico\\_info@wootrip.com](mailto:electronico_info@wootrip.com) and we will be happy to assist you.**

### **2. What services are available to registered users?**

**The registered user can enjoy an Own Personal Space where he/she can set up their profile, host comments and recommendations on the city wall, share, discuss other users' contents, click woop-ins / woop-outs in the establishments chosen in that city where they are traveling so that others can know user's location and start a private chat, via a courier service only and exclusively between Registered users (hereinafter Registered User Account).**

**Currently, Member Account Services are set as follows:**

**In the WooTrip screen the city where the User is located and the**

**entrance wall to that city shall appear, allowing the registered user on that screen to insert comments, recommendations and / or initiate a Woop-in process at a shop or while exploring nearby places and Woopies clicking on Browse and give Yups clicking Yup it in places that user wants to recommend.**

**In the My Wall Screen, Users can see who has Woooped-in, who are the city hosts, they will be able to chat exchanging opinions and meeting others, and those who consult it will receive notifications of new travelers staying in city to which the wall belongs, as well as the possibility of filtering messages by nationality or travel plan.**

**In the Profile Screen, the User can view the profile options, visualize users who User has previously blocked in chat and unlock if desired, see the WoooTrip information, help options, and the possibility to logout. User can also edit their profile, clicking on edit allowing User to put a status, choose a travel plan, optionally place an image of him/herself or an avatar that can be changed at any time, use aliases, place name, age, sex, city and country. User can also display a preview of how their profile will appear to other users. Certain information from User's profile will be published for other users (picture, name, sex, age and length of stay) so we encourage you to use nicknames and avatars that prevent you from personal identification. The personal information User chooses to voluntarily publish is under User's own responsibility exonerating the Company from any associated liability.**

**On the Woopin Screen or Icon, Users may Woop-in into a hotel in the city, so others can know User's location and route plan and start a conversation via private chat. If User woops-in, other registered users may assume that User is staying there and know User's location. It is important for you to know that when you activate this feature by performing a voluntary action, you expressly consent to your location data being shared with other users by allowing your view on map.**

**When User activates the functionality Woop-out, by voluntary action, User expressly consents to User's location data being shared with other users and they can know how long User will presumably be hosted on a given hotel in a city.**

**It is possible that global Woopin data and Recommendations sites or places of interest in a particular city may be shared with third parties for statistical and / or Service improvement purposes. Never identifying individual Users and keeping them safe and anonymous.**

**On the Screen and / or Chat Icon User can exchange private messages and / or initiate a private chat only with registered Users, view another user's profile or block a user. The chat feature can be activated in two ways from the entrance of another user's wall or Woooping-into an establishment.**

**There will be a list of all comments, recommendations and Wooop-ins that have been issued by User and / or other users on the wall of each city.**

**User agrees that the information to be provided and / or accessible in the application and its services will be for information or guidance purposes only and that the use made of it is at User's sole risk and will not demand any responsibility associated with any decisions based on the information provided by WOOTRIP and / or obtained through the application or the Site.**

**User acknowledges and agrees that access, information display and / or content offered by the application, Site shall always be strictly for personal purposes, ie, private and never for commercial use. Access to the Site, as well as access and use of the services offered by the application DOES NOT involve the granting of an industrial property license and /or intellectual license, nor any authorization whatsoever on the Contents, copying, distribution, public communication, nor anything interactively provided in another Site and / or application other than the WOOTRIP application.**

### **3. How do I access the Services for Registered Users?**

**The access codes and passwords to control access to Services for Registered Users are the log-in data by email and / or third-party authentication data (social networks and / or search engines) which are usually email and password. This data should not be shared with anyone and only User should have knowledge of this information in order to prevent User's impersonation and to avoid actions taken on User's behalf.**

**WOOTRIP does not collect, store, save, use, nor modify data from third-party authentication and is not responsible for misuse and / or unauthorized access to User's account by a third party associated with the loss, theft and / or commitment to data security. If you have lost your password and you think someone has access to your password and / or username, please inform us at the following email address**

**info@wootrip.com immediately to adopt the necessary security measures to prevent unauthorized access.**

#### **4. How much information can I store in my Member Account?**

**WOOOTRIP can set storage limits deemed necessary and required, in relation to the information in each of the Registered Accounts. These will limit the maximum capacity, time and number of times connected, the number of sents, number and size of messages, number of comments. By Information we refer to comments, input recommendations sent and received, and Wootrip-in, messages sent and / or received.**

#### **5. What are the WOOOTRIP COMMUNITY Conduct rules ?**

**The conduct rules are a set of guidelines that must be followed when issuing opinions and / or making comments or starting private chats with other users. Remember that your Registered User account only allows you to enter texts, and that you can not upload images or music and / or audio files.**

**The Acceptance of these rules does NOT allow you to use your User Registered Account to post and / or publish comments, views and information and / or taking any action:**

**That is contrary to law, morals, or public order.**

**That is contrary to third party rights without their consent. Nor hang music, software, nor third party images.**

**That is inappropriate, vulgar and / or obscene to minors.**

**That is contrary libelous, defamatory and even contrary to the WOOOTRIP image or honor and / or of third parties or companies including other users.**

**That disturbs, offends, harasses, embarrasses, threatens, and insults another person.**

**That is associated to sending personal information and / or third party, (emails, pictures, addresses, phone numbers, images) or allows the collection and data storage of other users in breach of these conditions**

and data regulations protection.

That involves the impersonating of another person, in the sense of pretending to be that person in order to attribute false comments in his / her behalf.

That involves some kind of business, buying and selling of products and services including advertising.

That promotes contests and sweepstakes or sending email chains, spam.

That involves the introduction of viruses or anything else which could damage, overburden, or prevent the normal operation of the Site, software application and / or third parties.

That has no relationship to the city commented on, and / or campaigns involving voting on the worst facilities in a city, derogatory assessments and / or harmful comments and / or recommendations posted by others.

That involves the provision, reproduction, distribution, public communications, interactive availability, processing and reverse engineering of the elements that form the application for the creation of new contents, services, databases with information obtained from the application without the prior consent of WOOTRIP, acting as owner or that have been obtained for use with permission, and which are protected by the law of intellectual property. Term elements forming the application are defined as, format, text, navigation structure, scripts, selection, management, design, content, services, creative and original features, images, database data, software, source code, logos, trademarks, publicity materials (hereinafter the Contents).

That involves the use of the Wootrip brand name, logo identified with the application without written authorization from WOOTRIP.

That implies that the user uses the contents of the application with a business purpose for self benefit and / or that of others, directly or indirectly, and the use of any technological device, technical resource or otherwise as to enable the user and / or third party to benefit from economic unauthorized exploitation of protected contents from the Site and / or application. WOOTRIP expressly opposes to / and totally forbids the use of any computer system or software to extract data from website application in order to display such data in other websites or applications.

Behaviours contrary to the rules of conduct embodiment can generate

**civil and / or criminal responsibilities.**

## **6. Is WOOTRIP responsible of content generated by Users ?**

**WOOOTRIP does not perform editorial work on content generated by users and assumes no liability associated with them, and can remove them immediately at any time, without notice nor right to compensation in case of default.**

**WOOOTRIP has no obligation to monitor content provided by users, nor general obligation to monitor the information which they transmit or store, nor to actively seek facts or circumstances indicating illegal activity, not being liable for the information published and / or made accessible to all registered users.**

**Registered Users are solely responsible for what is published and shared with other Registered Users and for obtaining third party permits in order to publish, reproduce, communicate, distribute, make available and / or post information to third parties, ensuring they do not publish any content that is unlawful and / or infringes the rights of others.**

**WOOOTRIP assumes no responsibility for information stored, published, disseminated, copied or released by registered users, either through themselves or through third parties, on the Site, Application and / or through the Services for registered users.**

**WOOOTRIP assumes no responsibility related to / or regarding any personal information from any registered User or from a third party, that User decides to voluntarily publish and make available to other Registered Users.**

**The User shall be solely liable for any third party claims related to information posted on the Site, Application and / or through the Registered User Services.**

**When registered users voluntarily send comments and / or opinions on the use of the application and its services they admit that they are the legitimate owners being the perpetrators of such information and grant a free license to WOOOTRIP SL non-exclusive and transferable, for everyone, for the maximum amount of time prescribed by law and all means of dissemination on that date with the purpose that: - they are disseminated, published, reproduced, distributed, hosted, publicly communicated, edited, processed wholly or partly made available to other Registered Users and replicated by WOOOTRIP and / or other**

## **Registered Users.**

**WOOOTRIP reserves the right to: block, not allow access, remove the information, the content / comments / expressions, published and / or released on the application by Registered Users (hereinafter the Information); to temporarily suspend Registered User's account and User's access to related services; to close the account and delete it, if the law and / or WOOOTRIP Community Standards, are breached, in order to keep the Site, and application secure, without notice and without compensation and / or payment of any monetary settlement.**

**WOOOTRIP not guarantee the truthfulness, accuracy, completeness, usefulness, suitability, reliability, availability, timeliness, legality, lack of viruses or other harmful elements of the Content posted on the App, Site.**

**WOOOTRIP not guarantee the availability, continuity and proper functioning of the app, Site, to the extent that access to the application requires the cooperation of other service providers from the information society.**

**WOOOTRIP will not be made responsible for security errors that may occur, or that could cause damage to the User's computer system or mobile nor that of third parties, nor in any files or documents that are stored in the device as a result of virus to User's software or mobile during User's access to the application.**

**WOOOTRIP will not be made responsible for failures or anomalies on the Site, app, whether in fortuitous events nor force majeure, nor when resulting from facts and circumstances beyond User's control, nor when they are due to User's erroneous or false statements and / or poor configuration of your equipment, nor failures or interruptions that caused by the access provider, the hosting, the electric company, nor any third party that may escape their control.**

**WOOOTRIP assumes no responsibility to the User for the proper functioning of the products and services from third parties that are published in the application, as well as compliance with applicable regulations and sector of the product and / or service by Service providers. Hiring the services and / or acquisition of products offered by service providers is made directly between User and the service provider, exempting WOOOTRIP from any liability in relation to content, products and the proper Service Supply.**

**7. Whom do I contact if the WOOOTRIP Community Rules are broken?**

**If you think someone is violating the Community Standards we would appreciate it if you would communicate it immediately to the following email address [info@wootrip.com](mailto:info@wootrip.com) indicating the reason for the breaking of said rules.**